BusyBee Usage Reports

You can find all four reports under **Admin > Reports > Other**.

Note: Check My Understanding, **Help My Student**, and **Review Key Concepts** are now counted separately, each time a student opens one. Before November 5, 2026, all three were counted under `CheckMyUnderstandingCount`.

Domain BusyBee Activity (The Big-Picture Report)

- **What it does:** Tells you how many *unique* users in a domain actually did *something* with BusyBee. It looks at billing cycles.
- **You need to provide:** A **Start Year** (use "0" for everything).
- **What you get back:** The total number of **Active BusyBee Users** per billing cycle.
- **What makes a user "Active":**
    - Started Get Help
    - Started Check My Understanding
    - Started Help My Student
    - Started Review Key Concepts
    - Started Chat Activity
    - Got a submission graded by the Grading Assistant (student-side)
    - Reviewed predictive scores/feedback from the Grading Assistant (teacher-side)
    - Used the Question Assistant to create questions

Domain BusyBee Activity In Range (The Timeframe Report)

- **What it does:** Shows you a total active BusyBee users count and how often each tool was used within a specific date range. It can include subdomains too!
- **You need to provide:** A **Start date**, an **End date**, and whether to **Include Subdomains**.
- **What you get back:**
    - Domain details (ID, name, Userspace)
    - Total number of **active** BusyBee users (see **What makes a user "Active"** in "Domain BusyBee Activity" report)
    - The total *counts* for each tool used:
        - `GetHelpCount` - Sent a message in **Get Help**
        - `ChatActivityCount` - Sent a message in **Chat Activity**

        - `GradingAssistantSubmissionCount` - Had a submission graded by the **Grading Assistant** (student-side)
        - `GradingAssistantGradeReviewedCount` - Reviewed predictive scores/feedback from the **Grading Assistant** (teacher-side)
        - `GradingAssistantDeclinedCount` - Submitted work the **Grading Assistant** reviewed but couldn't suggest a grade for (not included in `GradingAssistantSubmissionCount`)
        - `QuestionAssistantCount` - Used the **Question Assistant** to create questions
        - `CheckMyUnderstandingCount` - Started **Check My Understanding**
        - `HelpMyStudentCount` - Started **Help My Student**
        - `ReviewKeyConceptsCount` - Started **Review Key Concepts**

Domain BusyBee usage (The Who-Used-What Report)

- **What it does:** Gives you a list of *individual users* in a domain who were active during a timeframe.
- **You need to provide:** The **Domain**, the **Timeframe** (daily granularity), and whether to **Include names** and **subdomains**.
- **What you get back:**
    - User IDs (and names, if you asked for them)
    - The total number of times *that user* used each BusyBee tool (same counts as the "In Range" report).

User BusyBee usage (The Deep Dive for One User)

- **What it does:** Shows every single BusyBee activity for one specific user over a period (limited to 1,000 entries).
- **You need to provide:** A **User ID** and a **Timeframe**.
- **What you get back:**
    - Enrollment ID
    - Item ID and Title
    - Date of activity
    - The exact **Type of activity** (e.g., Get Help, Grading Assistant (student), etc.)